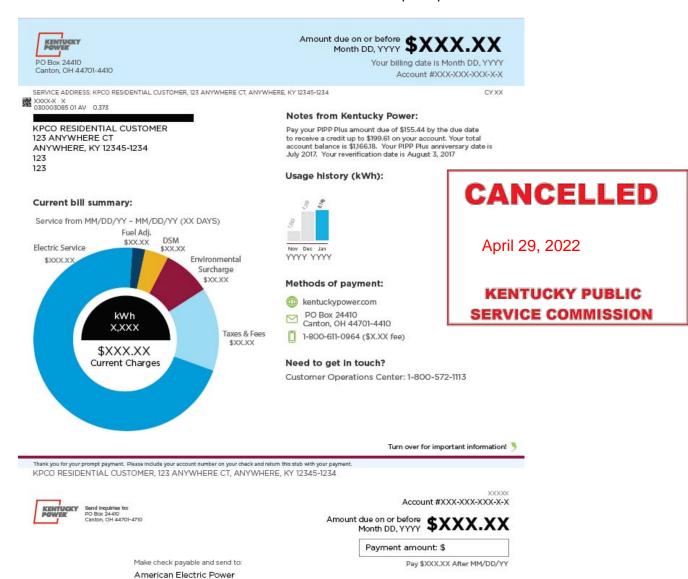
TERMS AND CONDITIONS OF SERVICE (Cont'd)



000013561000013621010000000000410039216920112312016900006

(Cont'd on Sheet No. 2-18)

DATE OF ISSUE: April 9, 2021

DATE EFFECTIVE: Service Rendered On And After January 14, 2021

PO Box 24410

Canton, OH 44701-4410

ISSUED BY: /s/ Brian K. West

TITLE: Vice President, Regulatory & Finance

By Authority of Orders of the Public Service Commission

In Case No. 2020-00174 dated January 13, 2021; January 15, 2021; February 22,

KENTUCKY PUBLIC SERVICE COMMISSION

The HEART program helps low-income customers pay their electric bill. I want to help. My payment reflects my gift or \$_

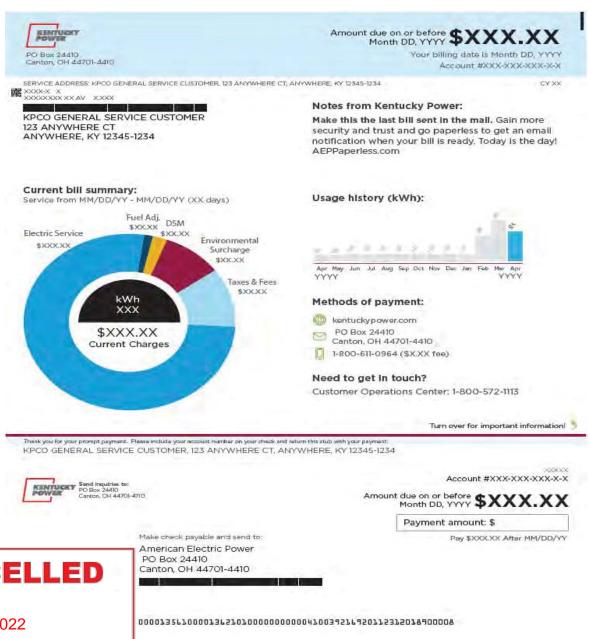
Linda C. Bridwell **Executive Director**

EFFECTIVE

1/14/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

TERMS AND CONDITIONS OF SERVICE (Cont'd)



CANCELLED

April 29, 2022

KENTUCKY PUBLIC SERVICE COMMISSION (Cont'd on Sheet No. 2-20)

DATE OF ISSUE: April 9, 2021

DATE EFFECTIVE: Service Rendered On And After January 14, 2021

ISSUED BY: /s/ Brian K. West

TITLE: Vice President, Regulatory & Finance

By Authority of Orders of the Public Service Commission

In Case No. 2020-00174 dated January 13, 2021; January 15, 2021; February 22, 2021, and March 17,

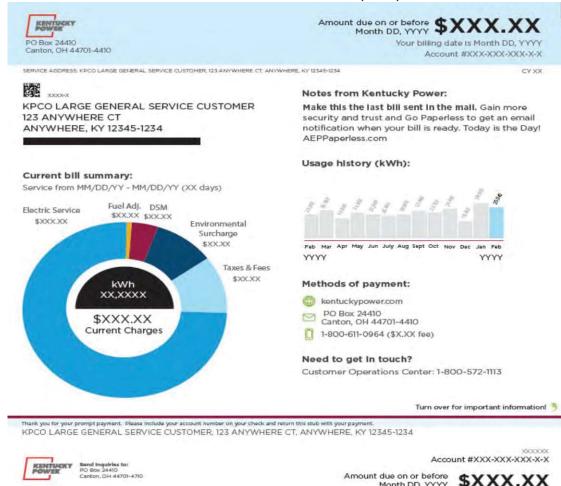
KENTUCKY PUBLIC SERVICE COMMISSION

> Linda C. Bridwell **Executive Director**

1/14/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

TERMS AND CONDITIONS OF SERVICE (Cont'd)



CANCELLED

April 29, 2022

KENTUCKY PUBLIC SERVICE COMMISSION Make check payable and send to: American Electric Power PO Box 24410 Canton, OH 44701-4410

000003356100001362101000000000000041003921692011231201A900000

(Cont'd on Sheet No. 2-22)

DATE OF ISSUE: April 9, 2021

DATE EFFECTIVE: Service Rendered On And After January 14, 2021

ISSUED BY: /s/ Brian K. West

TITLE: Vice President, Regulatory & Finance

By Authority of Orders of the Public Service Commission

In Case No. 2020-00174 dated January 13, 2021; January 15, 2021; February 22, 2021, and March 17, 2021

KENTUCKY PUBLIC SERVICE COMMISSION

\$XXX.XX After MM/DD/YY

Linda C. Bridwell **Executive Director**

Month DD, YYYY

Payment amount: \$

1/14/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)